

Comcast Remote

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The Problem

It is unclear how the user can navigate “back” when browsing comcast OnDemand menus. “Last” buttons usually afford alternating between two channels but on this remote it has a secondary function as a back button. This second functionality is hidden by the semantic value of the label last.



Existing Solutions

The Tivo remote has a labeled “back” button that manipulates playback and navigates back on menus. The backwards facing arrow is analogous to internet browser controls.



Tivo Remote

Redesign

Button layout has been reorganized. In my redesign a back button has been added and the last button should now have only one function, switching between channels. Back button has text label and has the arrow shape that is typical of back controls. Grey color of button matches other navigation buttons on the remote.

Original Version



Redesign

